TRUSTED FOR OVER 100 YEARS

Flower, Whale and Fish Ultrasonic Humidifiers
SUL001W-CN/ SUL002F-CN/ SUL004FI-CN Series



### **Instruction Leaflet**

PLEASE READ AND SAVE THESE IMPORTANT INSTRUCTIONS

# PLEASE READ AND SAVE THESE IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

1. Read all instructions before using the appliance.

To avoid fire or shock hazard, plug the appliance directly into a 120V AC electrical outlet.

Keep the cord out of heavy traffic areas. To avoid fire hazard, NEVER put the cord under rugs or near

heat registers.

4. DO NOT place humidifier near heat sources such as stoves, radiators, and heaters. DO locate your humidifier on an inside wall near an electrical outlet. The humidifier should be at least 4 inches (10 cm) away from the wall for best results. DO NOT place unit on the floor.

 NEVER place humidifier in an area where it is accessible to children. NEVER use humidifier in a closed room, particularly where a child may be sleeping, resting, or playing (a closed room may

result in excessive humidity).

 WARNING: Do not attempt to refill humidifier without first unplugging the unit from its electrical outlet. Failure to heed this warning may cause personal injury. Be sure to unplug the unit by pulling on the plug and not the cord.

7. Never place anything over moisture outlet when the

unit is running.

8. NEVER drop or insert any object into any openings.

 DO NOT operate any appliance with a damaged cord or plug, after the appliance malfunctions, or if it has been dropped or damaged in any manner. Return appliance to manufacturer for examination, electrical or mechanical adjustment, or repair.

10. Use appliance only for intended household use as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons. The use of attachments not recommended or sold by the manufacturer may cause hazards.

11. DO NOT use outdoors.

12. Always place humidifier on a firm, flat, level surface. A waterproof mat or pad is recommended for use under the humidifier. NEVER place it on a rug or carpet, or the floor.

DO'NOT allow the Moisture Outlet to directly face the wall.
 Moisture could cause damage, particularly to wall paper.

14. Humidifier should be unplugged when not in use.

15. NEVER tilt, move, or attempt to empty unit while it is operating. Shut off and unplug before removing the water tank and moving the unit.

16. This humidifier requires daily and weekly maintenance to operate appropriately. Refer to daily and weekly cleaning procedures. Use only cleaners and additives recommended by the manufacturer.

 NEVER use detergents, gasoline, glass cleaner, furniture polish, paint thinner, or other household solvents to clean any part of the humidifier.

 Excessive humidity in a room can cause water condensation on windows and some furniture. If this

happens, turn the humidifier OFF.

 Do not use humidifier in an area where humidity level is in excess of 50%. Use a hygrometer, available at your local retailer or through the manufacturer, to measure the humidity.

- 20. DO NOT attempt to repair or adjust any electrical or mechanical functions on this unit. Doing so will void your warranty. The inside of the unit contains no user serviceable parts. All servicing should be performed by qualified personnel only.
- 21. Never place housing under water flow or immerse in liquids.
- 22. Do not plug in the cord with wet hands: electric shock could result.
- Do not pour water in any openings other than the water tank.



THIS APPLIANCE HAS A POLARIZED PLUG (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet.

DO NOT ATTEMPT TO MODIFY THIS PLUG OR DEFEAT THIS SAFETY FEATURE IN ANY WAY.

### SAFETY INSTRUCTIONS CONTINUED

- 24. To prevent damage to surfaces, do not place humidifier under overhanging surfaces.
- 25. NEVER operate unit without water in the tank.
- 26. Do not move unit after it has been used until unit cools completely.
- 27. Use both hands when carrying full tank of water.
- 28. This unit is not a toy. This is an electrical home appliance. Keep out of reach of children.

#### **HOW ULTRASONIC WORKS:**

An ultrasonic transducer atomizes water, producing refreshing visible cool mist.

NOTE: A humidity level below 20% can be unhealthy and uncomfortable. The recommended humidity level is between 40%-50%.

#### **CONSUMER SAFETY INFORMATION**

**NOTE:** This is an electrical appliance and requires attention when in use.

**NOTE:** If moisture forms on the walls or windows of the room, turn off the humidifier. The room already has plenty of humidity and additional moisture may cause damage.

NOTE: DO NOT block air inlet or outlet.

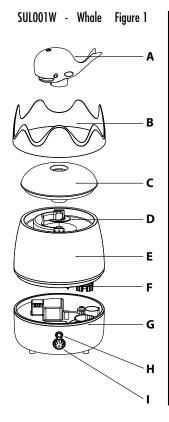
#### **Cord and Plug Installation Safety Instructions:**

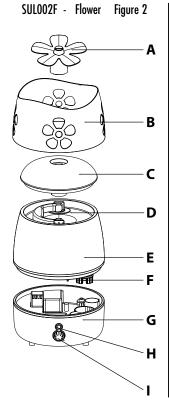
The length of cord used on this appliance was selected to reduce the hazards of becoming tangled in, or tripping over a longer cord. If a longer cord is necessary an approved extension cord may be used. The electrical rating of the extension cord must be equal to or greater than the rating of the humidifier (refer to the rating information placed on the humidifier). Care must be taken to arrange the extension cord so that it will not drape over the countertop or tabletop where it can be pulled on by children or accidentally tripped over.

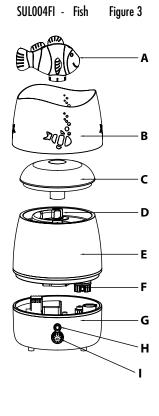
#### **ICES STATEMENT**

This apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulations. This Class B digital apparatus complies with Canadian ICES-001.

### FEATURES - OPERATIONS







- A WHALE
- **B TANK COVER**
- C TANK LID
- D HANDLE
- E WATER TANK
- F TANK CAP
- G HUMIDIFIER BASE
- H POWER ON LIGHT INDICATOR
- I HUMIDITY LEVEL CONTROL KNOB

- A FLOWER
- **B-TANK COVER**
- C TANK LID
- D HANDLE
- E WATER TANK
- F TANK CAP
- G HUMIDIFIER BASE
- H POWER ON LIGHT INDICATOR
- I HUMIDITY LEVEL CONTROL KNOB

- A CLOWN FISH
- B TANK COVER
- C TANK LID
- D HANDLE
- E WATER TANK
- F TANK CAP
- G HUMIDIFIER BASE
- H POWER ON LIGHT INDICATOR
- I HUMIDITY LEVEL CONTROL KNOB

### FEATURES - OPERATIONS

#### PRE-OPERATING INSTRUCTIONS

- Be sure the humidifier is disconnected from the wall outlet and humidity control switch (I) is in the off position (O).
- Place the base (G) on a table or other elevated surface. Then, take the tank (E) off the unit to refill it (without moving the base).
- Remove the tank lid (C) and bring the tank to the sink, turn upside down and twist off the tank cap (F). Fill tank with cool, fresh tap water. Place the tank cap back on tank and turn firmly.
- 4. Replace the lid.
- 5. Place the water tank (E) on the base (G).
- 6. Ensure humidifier is level. If the humidifier is not level always turn the power off before handling it.

NOTE: Do not fill the water directly into the base (G).

#### **OPERATING INSTRUCTIONS**

- 1. Plug the power cord into a convenient electrical outlet.
- Power on light indicator (H) will illuminate when the unit is connected to main electrical power and operating. When the unit is out of water or when the unit is switched off, the Power on light indicator will not be working.
- Turn your humidifier on by rotating the humidity control switch (I) to the high position (A) It will take a few minutes before full moist air output is obtained.

- Please note the mist may not be visible straight away at the low setting.
- Rotate the humidity control switch from low to high to regulate the mist output.
- 5. **IMPORTANT:** When the unit runs out of water, the transducer will automatically shut off.
- Turn the humidity control switch anti-clockwise to the off (O) position, then unplug the unit.
- 7. Before refilling the tank, empty any residual water and follow the Daily maintenance instructions.
- Refill the water tank with cool tap water and replace onto the base.
- Plug power cord into the electrical outlet and turn the humidity control switch clockwise to the desired humidity level.
- 10. DO NOT move the humidifier with water in the tank on the humidifier base. This may cause the humidifier to function intermittently, or stop emitting mist altogether. Should this occur, simply remove excess water from the humidifier base.

IMPORTANT: If you do not plan to use your humidifier for two or more days, make sure any residual water is drained from the tank and base to prevent any bacteria growth in stagnant water.

### CLEANING / MAINTENANCE

#### **CLEANING AND MAINTENANCE INSTRUCTIONS**

Humidifiers provide comfort by adding moisture to dry, heated indoor air. To get the most benefit from the humidifier and to avoid product misuse, follow all instructions carefully, specifically the operation, care and maintenance guidelines.

Please note this is an electrical appliance and requires attention when in use. Cleaning your humidifier every one or two weeks, depending on the water conditions is important in order to maintain efficient, healthy, odour-tree operation. Water quality varies widely and, combined with build-up of mineral scale in your humidifier, may under certain conditions promote the arowth of micro-organisms in the water tank.

### Before cleaning, Please note the following:

- DO NOT use soap, detergents, abrasives, gasoline, glass or furniture polish, or boiling water to clean any part of your Ultrasonic Humidifier. These will interfere with the proper operation of your unit and may affect its appearance.
- DO NOT use sharp or metal objects to clean mineral deposits in the reservoir. Contact with sharp objects can result in damage to the plastic.
- Mineral deposits should be soaked for up to 20 minutes in plain vinegar and water to help with their removal.
- DO NOT clean any part of your humidifier in the dishwasher.

#### **Daily Maintenance:**

- Before cleaning, set the humidity control switch to the Off position (O) and unplug the unit from the electrical outlet.
- 2. Lift off the tank of the humidifier.
- Carry the base and the tank to the sink, then drain and rinse the base and tank thoroughly to remove any sediment or dirt. Wipe clean and dry with a clean cloth or paper towel.
- 4. Refill the tank with cool tap water as instructed in "Operating Instructions". Do not over fill.
- 5. If moisture forms on walls or window, turn the humidifier off

#### **WEEKLY MAINTENANCE INSTRUCTIONS:**

#### To Remove Scale:

- 1. Repeat previous steps in Daily Maintenance.
- Clean the base by partially filling the base with one 8-oz cup of undiluted white vinegar. Leave this solution in the base for 20 minutes, while deaning all the interior surfaces with a soft brush (brush not included). Gently scrub the area around the transducer with a soft brush. Remove base scale by wiping the base with a cloth dampened with undiluted white vinegar.
- Rinse with clean warm water to remove the cleaning solution before disinfecting the tank.

#### To Disinfect Humidifier Base and Tank:

- 1. Fill humidifier tank 1/2 full with water and 1/2 tablespoon of chlorine bleach.
- Let the solution stand for 20 minutes, swishing every few minutes. Wet all surfaces.
- Carefully empty the tank after 20 minutes, and rinse with warm water until you cannot detect any bleach smell. Dry with a clean cloth or paper towel.
- Refill the water tank with cool water and replace on housing (see Filling Instructions above). Follow Operating Instructions to turn the humidifier ON.
- To clean the humidifier base, pour out all excess water. Rise thoroughly to remove any sediment or dirt. Wipe clean and dry with a clean cloth or paper towel. Do not use metal cleaning utensils or abrasive cleansers.

### STORAGE INSTRUCTIONS REPLACEMENT ACCESSORIES

If you do not plan to use your unit for an extended period of time, (i.e. during the summer months), it is important that you follow these instructions to help prevent stagnation of water in the unit.

- Turn the unit off and disconnect from the outlet.
   Remove the water tank, then empty the tank and the base completely. Clean the humidifier as instructed in the cleaning instruction section.
- 2. Dry the unit thoroughly. DO NOT leave any water in the unit when storing.
- 3. Pack the humidifier in its original carton and store in a cool, dry place.

For inquiries regarding recycling and proper disposal of this product, please contact your local waste management facility.

## TROUBLESHOOTING

Trouble	Probable Cause	Solution
Power light is off	Humidifier is not plugged in or humidity control switch is on the off ( <b>O</b> ) position.	Plug into power socket and turn the humidity control switch clockwise.
	No water in tank. Humidity control switch is on the off (O) position.	Fill the tank with water. Turn the humidity control switch clockwise.
Power light is on but no mist is being emitted	The water level is too high.	Pour some of the water from the water tank inlet and replace the tank.
	Humidity level is set too low.	Select a humidity setting between the Min ( 🌢 ) and Max ( 🞝 ) humidity range.
Mist has bad odour	The machine is new or the water is not clean.	Open the water tank and place the appliance in a cool area for 12 hours. Wash the tank out or change the water.
Little mist being emitted	The humidity control has scale,the water is dirty or has not been changed for some time.	Wash the humidity control and change the water.
	Scale covers the transducer	Clean the transducer softly with a damp cotton ball.Transducer surface is delicate, avoid applying excessive pressure
	Humidity level is set too low.	Increase the humidity level by turning the Humidity Control Knob from Min ( 🌢 ) to Max ( 🔥 ).
Water leaks from tanks	Tank/cap gasket is missing.	Remove tank cap and replace or reposition gasket.
	Unit tilted or not leveled.	Place unit on a flat or leveled surface.
	Cap not tight enough.	Tighten the cap.
	Tank water is Hot.	Fill with cool water only.
Film on tank	Mineral deposits.	Clean/disinfect tank as instructed in weekly cleaning instructions.

### FREQUENTLY ASKED QUESTIONS

FREQUENTLY ASKED QUESTIONS		
Question	Answer	
What are the variables that affect run time?	The estimated run time for this humidifier is based on average room conditions. The actual run time of your humidifier is dependent on numerous variables such as:  Air exchange in the room where the humidifier is placed.  Room construction of the room where the humidifier is placed.  Temperature of the room where the humidifier is placed.  Humidity levels in the room where the humidifier is placed.  Movement of occupants and the opening and closing of doors in the room where the humidifier is placed.  Home furnishings in the room where the humidifier is placed.	
How do I remove film on water tank?	See Daily Maintenance instructions. Regular cleaning is recommended.	
How can I extend the run time?	Run your unit on the lowest setting.  Fill the tank all the way full, place it on the base, let the water empty into the base until it stops bubbling, then refill the tank full again. This ensures maximum water capacity and will extend run time.	

If you have any questions regarding your product or would like to learn more about other Sunbeam™ products, please contact our Consumer Service Department at 1-888-264-9669 or visit our website at <a href="www.sunbeam.ca">www.sunbeam.ca</a>.

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### WARRANTY INFORMATION

#### 1 YEAR LIMITED WARRANTY

Sunbeam Products, Inc. doing business as Jarden Consumer Solutions or if in Canada, Sunbeam Corporation (Canada) Limited doing business as Jarden Consumer Solutions (collectively "JCS") warrants that for a period of one year from the date of purchase, this product will be free from defects in material and workmanship. JCS, at its option, will repair or replace this product or any component of the product found to be defective during the warranty period. Replacement will be made with a new or remanufactured product or component. If the product is no longer available, replacement may be made with a similar product of equal or greater value. This is your exclusive warranty. Do NOT attempt to repair or adjust any electrical or mechanical functions on this product. Doing so will void this warranty.

This warranty is valid for the original retail purchaser from the date of initial retail purchase and is not transferable. Keep the original sales receipt. Proof of purchase is required to obtain warranty performance. JCS dealers, service centers, or retail stores selling JCS products do not have the right to alter, modify or any way change the terms and conditions of this warranty.

This warranty does not cover normal wear of parts or damage resulting from any of the following: negligent use or misuse of the product, use on improper voltage or current, use contrary to the operating instructions, disassembly, repair or alteration by anyone other than JCS or an authorized JCS service center. Further, the warranty does not cover: Acts of God, such as fire, flood, hurricanes and tornadoes.

#### What are the limits on JCS's Liability?

JCS shall not be liable for any incidental or consequential damages caused by the breach of any express, implied or statutory warranty or condition. Except to the extent prohibited by applicable law, any implied warranty or condition of merchantability or fitness for a particular purpose is limited in duration to the duration of the above warranty.

JCS disclaims all other warranties, conditions or representations, express, implied, statutory or otherwise.

JCS shall not be liable for any damages of any kind resulting from the purchase, use or misuse of, or inability to use the product including incidental, special, consequential or similar damages or loss of profits, or for any breach of contract, fundamental or otherwise, or for any claim brought against purchaser by any other party.

Some provinces, states or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights that vary from province to province, state to state or jurisdiction to iurisdiction.

#### **How to Obtain Warranty Service**

In the U.S.A.

If you have any question regarding this warranty or would like to obtain warranty service, please call 1-888-264-9669 and a convenient service center address will be provided to you.

#### In Canada

If you have any question regarding this warranty or would like to obtain warranty service, please call 1-888-264-9669 and a convenient service center address will be provided to you.

In the U.S.A., this warranty is offered by Sunbeam Products, Inc. doing business as Jarden Consumer Solutions located in Boca Raton, Florida 33431. In Canada, this warranty is offered by Sunbeam Corporation (Canada) Limited doing business as Jarden Consumer Solutions, located at 20 B Hereford Street, Brampton, Ontario L6Y 0M1. If you have any other problem or claim in connection with this product, please write our Consumer Service Department. PLEASE DO NOT RETURN THIS PRODUCT TO ANY OF THESE ADDRESSES OR TO THE PLACE OF PURCHASE.